

Social Justice and Social Security Committee
Thursday 25 April 2024
12th Meeting, 2024 (Session 6)

Client experience of Social Security Scotland's re-determination and appeals process

The Committee has received the following submissions:

- A submission from [Citizen Advice Scotland](#) (CAS) providing an overview of the experience of clients of the CAS network of challenging decisions made by Social Security Scotland;
- A submission from [VoiceAbility](#) covering key concerns their clients have reported and recommendations for practical changes which could be introduced based on these reports.
- A submission from [Children Poverty Action Group](#) (CPAG) following the evidence session on 28 March 2024
- A submission from [Scottish Courts and Tribunals Service](#).

Clerk to Committee
April 2024